Axion | SWISS Bank

**Excellence and performance
in Private Banking**

BancaStato

E-banking
New e-banking user registration with AxionTAN

BancaStato

Dear Customer,

This small guide is intended to describe in a simple and clear way all the steps necessary to access e-banking for the first time with AxionTAN application. To start the procedure, you need to use both your smartphone and PC.

1A

New user registration to AxionTAN
First of all: download from App Store or Google Play the AxionTAN app.

1B

Access to e-banking
From your PC it necessary to go to the link www.axionbank.ch login using your credentials (user number and password received by mail).

E-banking access
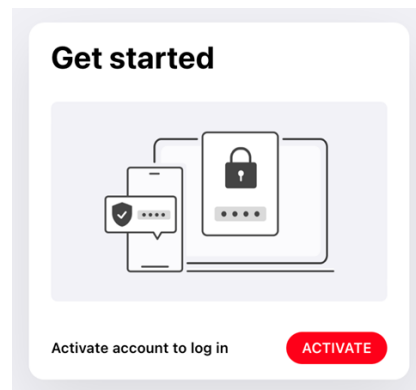Insert your credentials

User number

Password

Forgotten password?

Send

Access problems?

2

Open the AxionTAN app and click on "Activate"
By opening the app on your smartphone it is necessary to allow the access to the camera and to the notifications.
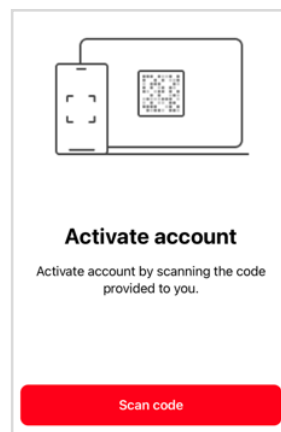
Get started

Activate account to log in   **ACTIVATE**

2A

Click on "Scan code"
The camera activates.

Activate account
Activate account by scanning the code provided to you.

Scan code

3

Frame the mosaic
Now it is possible to frame with the smartphone the coloured mosaic received by letter (AxionTAN – activation code).

We kindly invite you to carry out this procedure as soon as possible as **this activation mosaic is only valid for 30 days from the date of this letter.**
Our E-Banking support (tel. +41 (0)91 910 95 99) is available for any additional information you may need from Monday to Friday 08:00 - 18:00.

Our best regards.

Axion SWISS Bank SA

Axion | SWISS Bank E-banking

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A numeric code will appear on AxionTAN app
Important: do not click any button until the next step.

Link this device to
your account

Enter the following code on the website:

736 665 065 157
038 9

5

Numeric code input
Please input the numeric code (see point 4) without spaces in the "code" field. Afterwards click on "Verify".

AxionTAN registration

You have chosen authentication via AxionTAN for your account. To activate access, scan the mosaic (with the AxionTAN app or device) in the letter and enter the code that will appear on your device.

Code

7366650651570389

Verify

6

Proceed to the next step
Important: Only now it is possible to click on "Scan code", after that the camera will automatically open. If this step will not be followed, the procedure can not be completed.

Link this device to
your account

Enter the following code on the website:

736 665 065 157
038 9

Then scan the new code displayed on the screen.

Scan code
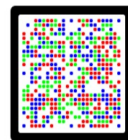
7

Frame the mosaic
By scanning the mosaic appeared on your computer screen you will confirm the correct registration.

AxionTAN device confirmation

Scan via app or physical device the mosaic in this window and enter the code below, confirming the correct registration of AxionTAN

8

Code
Once finished the scan by the AxionTAN app you will get a 6 digits code.

Activate account

Enter the following code to complete the account activation process:
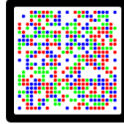
353 994

9

Code input in the desktop page
Now it is possible to input the 6 digits code just obtained into the specific box.
It is mandatory to give a name to the device you are registering.
Finally click on "Register".

AxionTAN device confirmation

Scan via app or physical device the mosaic in this window and enter the code below, confirming the correct registration of AxionTAN

Code
353994

Device name (mandatory)
TEST

Register

9A

Confirm that you have correctly inputted the code by clicking on "Done"
The device registration has now been finished.

Make sure you enter the code correctly.

Done

Something went wrong?

9B

In order to accept the notifications please click on the button "Allow notifications"
By activating the notifications some operations will be faster.

Allow notifications

Not now

10

Successful registration confirmation
Once the registration is finished you can proceed by clicking on accessing e-banking.

AxionTAN has been registered

Accessing e-banking

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First access

During the first login it is mandatory to change your password and set a personal one. In the first field please input the current password written on the letter, by detaching the black tab from the back of the sheet. In backlight you can see the password, composed of 10 characters, usually alphanumeric.

Change Password

Old Password

··········

New Password

··········

Confirmation

··········

OK

The password must be at least 8 characters long. It must contain at least one lowercase letter, one uppercase letter or one number.

12

Change completed

Once the password has been changed the procedure is finished. By clicking on "continue" It is possible to access and use the e-banking.

Password Changed

The new password is now valid.

Continue

We remind you that our e-banking support specialists are available for any additional information you may require from Monday to Friday from 08.00 to 18.00 at +41 91 910 95 99.

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